

California State CIO

2007 eServices Survey

Department Contact Information for the 2007 eServices Survey Information:
Department Name:
Contact Name (person completing survey):
Contact Name Title:
Contact Phone Number:
Contact E-mail Address:

Requested Department eServices Survey Information:
1a. Estimate ____% of public transactions or services currently offered online. 1b. Estimate ____% of total department workload currently offered online. 1c. Estimate ____% of total department workload actually processed online via the web.
2a. List all public transactions fully executable online with a one-line description of the transaction: 2b. List all public transactions or Services partially executable online with a one-line description of the transaction or service.
3. List public transactions not currently online but planned for online offering within next 12 months:
4. List public transactions not currently online but planned for online availability within next 13 to 24 months:
5 List public transactions or services that are not currently online and are not planned for web online services at this time:
6. Optional eServices survey information: Provide any additional eServices information or strategy your department may want to share with the State CIO:

Please return this completed SURVEY form no later than July 20 to ckelso@pacific.edu.